


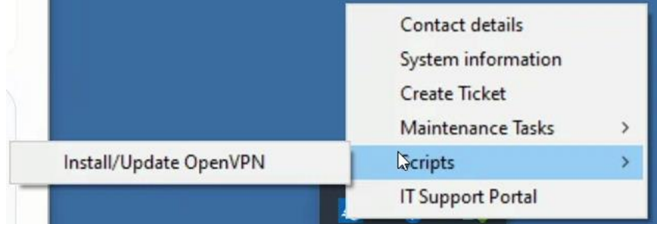
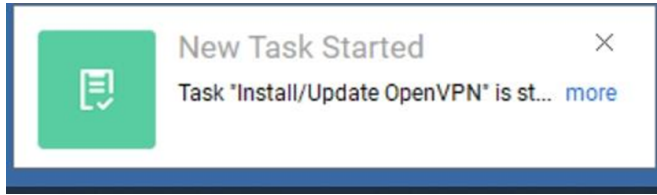
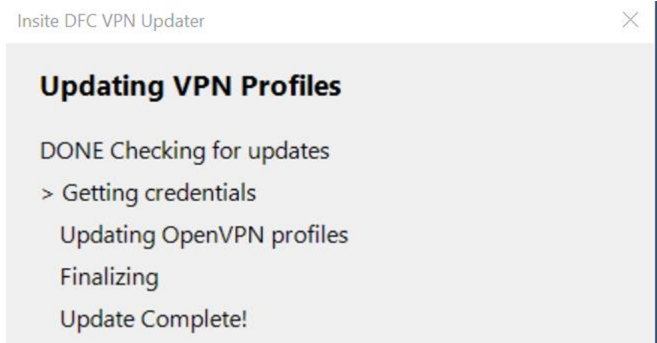
Install / Update OpenVPN

Step 1: Begin Update Script

The update script has been designed to reduce user input. It will:

1. Check that OpenVPN is installed and up to date. If not, it will install/update the program (Windows 11 only)
2. Generate a new VPN password
3. Download the latest VPN profiles from Insite's servers and insert your credentials (no remembering another password!)
4. Restarts OpenVPN.

The process takes around 3 minutes start to finish.

<p>1. Open the system tray and find the Insite Engagement Centers icon, right click it.</p>	
<p>2. Click Scripts then Install/Update OpenVPN</p>	
<p>After a few seconds, you will see this box letting you know the process has started.</p>	
<p>It may take up to 2 minutes for the system to process your request. Once started, you will see this screen</p>	

Revision #2

Created 11 November 2025 15:12:09 by Tyler Jones

Updated 11 November 2025 15:20:29 by Tyler Jones