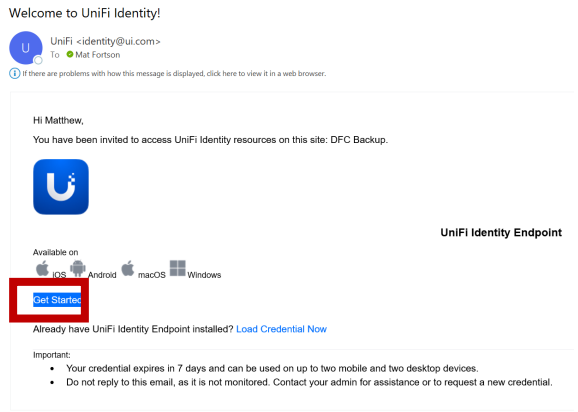
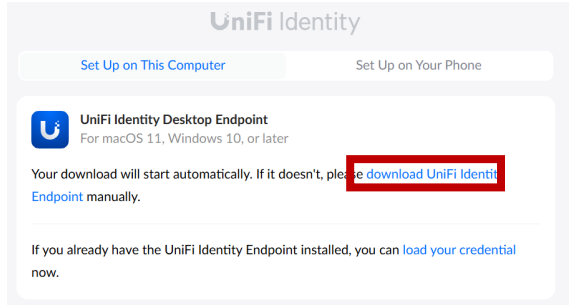
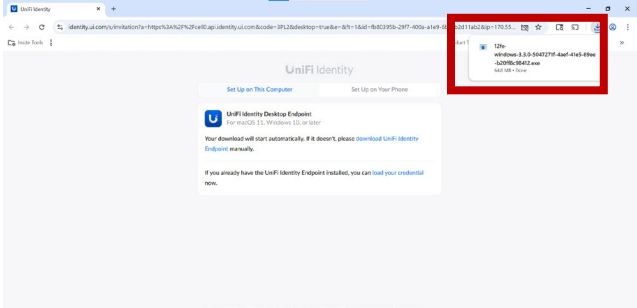


# Connecting to the UniFi Identity VPN

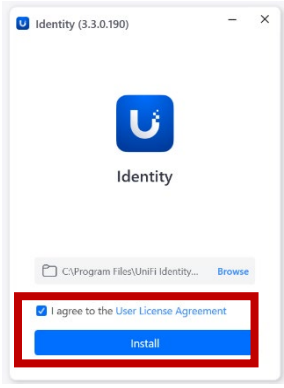
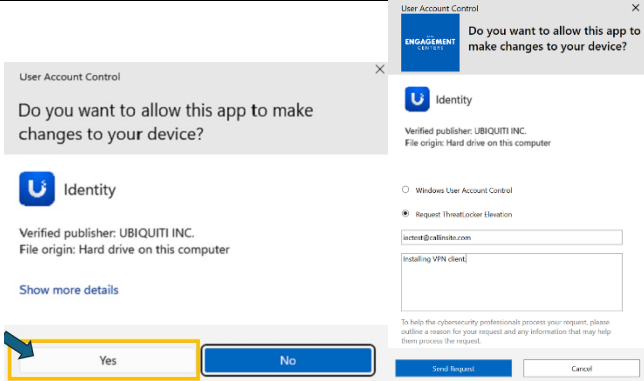
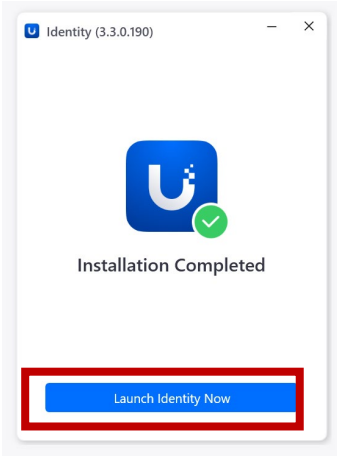
## Table of Contents:

1. [Downloading the UniFi Identity VPN](#)
2. [Setting Up the UniFi Identity VPN for Daily Use](#)

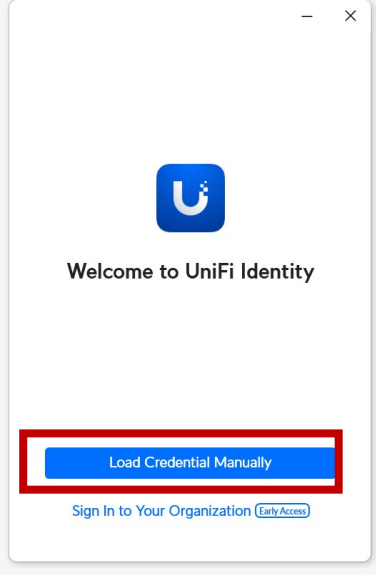
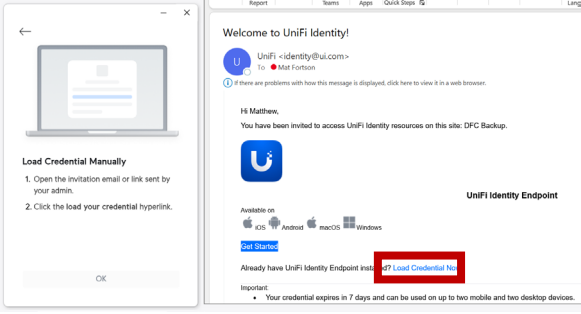
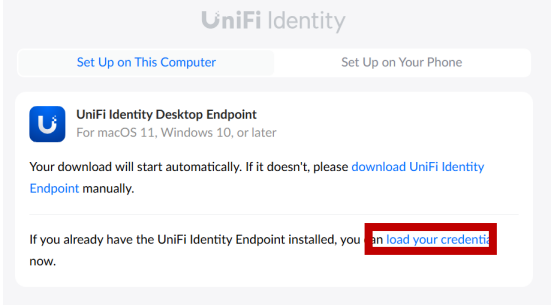
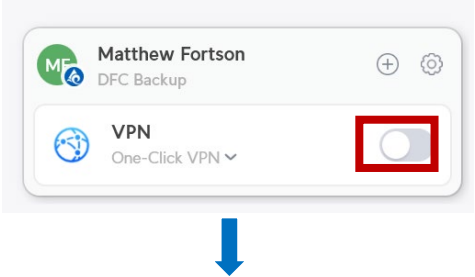
## Downloading the UniFi Identity VPN

<ol style="list-style-type: none"><li>1. Open the email from <b>identity@ui.com</b>.  Click the <b>Get Started</b> option.</li></ol>	
<ol style="list-style-type: none"><li>2. The download should automatically start for UniFi Identity Desktop Endpoint.  If it does not, select the <b>“download UniFi Identity Endpoint”</b> option.</li></ol>	
<ol style="list-style-type: none"><li>3. Once the file has downloaded, select it when it shows in the <b>top right corner</b>.</li></ol>	

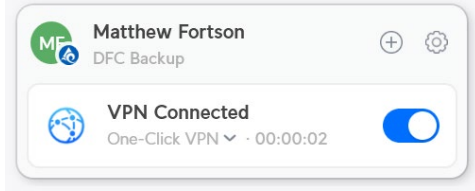
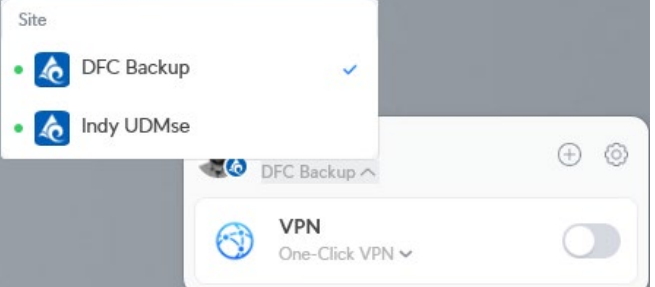
## Connecting to the UniFi Identity VPN

<p>4. The application will load as shown.</p> <p>Select the <b>checkbox</b> to agree to the User License Agreement, and then select <b>Install</b>.</p>	
<p>5. If you see a User Access Control box, click Yes if available. Otherwise, select the “Request ThreatLocker Elevation” bubble and submit the request. Someone from the IT Support team will be in touch within 5 minutes (within normal business hours) with further instructions.</p>	
<p>6. The application will start to finalize its installation.</p> <p>Once it has completed, select the <b>Launch Identity Now</b> option.</p>	
<p>7. Select the <b>Load Credential Manually</b> option.</p>	


## Connecting to the UniFi Identity VPN

	 <p>The image shows the 'Welcome to UniFi Identity' mobile app interface. At the top is the UniFi logo. Below it, the text 'Welcome to UniFi Identity' is displayed. At the bottom, there is a blue button labeled 'Load Credential Manually' which is highlighted with a red rectangular box. Below this button is a link that says 'Sign In to Your Organization' with 'Early Access' in parentheses.</p>
<p>8. Reopen your email from UniFi and select the <b>Load Credential Now</b> option.</p> <p>After clicking this option, you will be directed back to the identity.ui.com website.</p>	 <p>The image shows two side-by-side screenshots. The left screenshot is a mobile app dialog box titled 'Load Credential Manually' with instructions: '1. Open the invitation email or link sent by your admin.' and '2. Click the load your credential hyperlink.' The right screenshot is an email invitation from UniFi to 'Mat Fortson'. It says 'Hi Matthew, You have been invited to access UniFi Identity resources on this site: DFC Backup.' and includes a 'Load Credential Now' button, which is highlighted with a red rectangular box.</p>
<p>9. Select the <b>Load Your Credential</b> option to start the process.</p>	 <p>The image shows the 'UniFi Identity Desktop Endpoint' setup screen. It has two tabs: 'Set Up on This Computer' (selected) and 'Set Up on Your Phone'. Under the selected tab, it says 'UniFi Identity Desktop Endpoint' and 'For macOS 11, Windows 10, or later'. It provides instructions on downloading the endpoint. At the bottom, it says 'If you already have the UniFi Identity Endpoint installed, you can load your credentials now.' The phrase 'load your credentials' is highlighted with a red rectangular box.</p>
<p>10. The VPN will now open in the bottom right corner of your screen.</p> <p>To turn the VPN on, simply <b>click the switch</b>.</p> <p>You are now connected to the VPN!</p>	 <p>The image shows a Mac system status bar. It includes the user name 'Matthew Fortson', 'DFC Backup', and a 'VPN' section. The 'VPN' section shows 'One-Click VPN' and a toggle switch, which is highlighted with a red rectangular box. A large blue arrow points downwards from the toggle switch.</p>

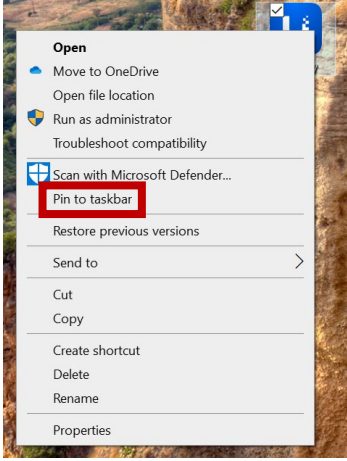
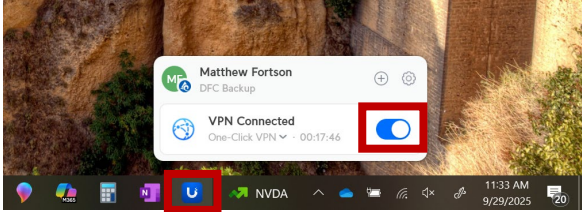
## Connecting to the UniFi Identity VPN

	
11. Repeat steps 8-10 with the second Welcome email to add the alternative VPN site.	

## Setting Up the VPN for Daily Use

1. Navigate to your Home Screen and right-click on the <b>UniFi Identity</b> icon.	
2. Once you do this, select the <b>Pin to Taskbar</b> option (Note: If you are on Windows 11, you will have to click "Show more options" first)	

## Connecting to the UniFi Identity VPN

	 A screenshot of a Windows context menu. The menu is open, showing various options. The option 'Pin to taskbar' is highlighted with a red rectangular box. Other visible options include 'Open', 'Move to OneDrive', 'Open file location', 'Run as administrator', 'Troubleshoot compatibility', 'Scan with Microsoft Defender...', 'Restore previous versions', 'Send to', 'Cut', 'Copy', 'Create shortcut', 'Delete', 'Rename', and 'Properties'.
<p>3. Your app will now be pinned at the bottom of your screen.</p> <p>To use the VPN, simply <b>click on the app</b> and <b>flip the switch</b> to connect to the VPN.</p>	 A screenshot of a Windows taskbar. The taskbar shows several pinned application icons. The UniFi Identity VPN icon, which is a blue square with a white 'U', is highlighted with a red rectangular box. To the right of the taskbar, a notification area shows a status for 'Matthew Fortson' with a 'VPN Connected' notification. The notification includes a toggle switch that is currently turned on (blue), which is also highlighted with a red rectangular box. The system clock in the bottom right corner shows '11:33 AM 9/29/2025'.